

SAULT COLLEGE OF APPLIED ARTS AND TECHNOLOGY

SAULT STE. MARIE, ONTARIO



**SAULT
COLLEGE**

COURSE OUTLINE

COURSE TITLE: Seminar for Social Service Worker II

CODE NO. : SSW202 **SEMESTER:** 3

PROGRAM: Social Service Worker

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DATE: Sept 2011 **PREVIOUS OUTLINE DATED:** Sept 2010

APPROVED: "Angelique Lemay" Aug. 2011

	CHAIR	DATE
TOTAL CREDITS:	2	
PREREQUISITE(S):	SSW112, SSW110, GPA 2.0	
COREQUISITE:	SSW200	
HOURS/WEEK:	2	

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I. COURSE DESCRIPTION:

This course is designed as a co-requisite to Fieldwork. The seminar is intended to support and enhance the students learning and growth within their placement setting. Within an atmosphere of trust and respect, students will have the opportunity to share experiences, resources, strengths and challenges. Toward this end, students will be required to share their experiences from their placement site. The course is designed to assist the student's development of professional self and understanding the role of SSW within the human services field. Examination of social work micro, mezzo and macro level skills are promoted through active participation and group discussion. Evidence of integration social service knowledge and skills are expected.

As the class is structured as a seminar, students are expected to demonstrate initiative and participate fully in all class activities. Emphasis on how each student contributes to their own, and others learning, is integrated throughout the seminar.

This course addresses the following vocational standards and generic skills as outlined by the Ministry of Education & Training:

Vocational Standards:

1. Develop and maintain professional relationships which adhere to professional, legal, and ethical standards aligned to social service work.
2. Identify strengths, resources, and challenges of individuals, families, groups, and communities to assist them in achieving their goals.
3. Identify current social policy; relevant legislation; and political, social, and/or economic systems and their impacts on service delivery.
4. Develop and maintain positive working relationships with colleagues, supervisors, and community partners.
5. Develop strategies and plans that lead to the promotion of self care, improved job performance, and enhanced work relationships.

Essential Employability Skills:

1. Communicate clearly, concisely, and correctly in the written, spoken, and visual form that fulfills the purpose and meets the needs of audiences.
2. Apply a systematic approach to solve problems & use a variety of thinking skills to anticipate and solve problems.
3. Interact with others in groups or teams in ways that contribute to effective working relationships and the achievement of goals.
4. Show respect for the diverse opinions, values, belief systems and contributions of others.
5. Analyze, evaluate, and apply relevant information from a variety of sources.
6. Take responsibility for one's own actions, decisions, and consequences.
7. Manage the use of time and other resources to complete projects.

II. LEARNING OUTCOMES AND ELEMENTS OF THE PERFORMANCE:

Upon successful completion of this course, the student will demonstrate the ability to:

1. Perform ongoing self-assessment and self-care to promote self-awareness and enhanced SSW professional competence.

Potential Elements of the Performance:

- a. Maintain professional boundaries with clients and colleagues
 - b. Establish reasonable and realistic personal/professional learning goals for oneself to enhance work performance
 - c. Develop awareness of self in terms of values and beliefs and their impact on the development of a professional role
 - d. Access and utilize resources and self-care strategies to enhance personal growth
 - e. Act in accordance with ethical and professional standards
 - f. Apply organizational and time-management skills
 - g. Evaluate own performance using College reporting formats and evaluations
2. Identify and use professional development resources, strategies and activities demonstrating integration of social work theory and practice.

Potential Elements of the Performance:

- a. Actively seek and utilize supervision & peer/faculty consultation
 - b. Determine current skills and knowledge and remain receptive to feedback
 - c. Identify and use tools for engaging in reflective practice and integrate feedback/learning
 - c. Utilize effect problem-solving and conflict resolutions strategies
 - e. Demonstrate skill in teamwork and decision-making by actively contributing to class case discussions and group activities
 - f. Display social service worker knowledge and skills in consultations & class discussions
3. Communicate clearly, concisely and correctly in the written, spoken and visual format to meet assignment criteria, and the needs of audiences.

Potential Elements of the Performance:

- a. Plan and organize communications according to the purpose and audiences, by completing various written and oral reports as outlined herein
- b. Produce material that conforms to the conventions of the chosen format
- c. Incorporate various presentation formats including written, oral, visual, computer-based
- d. Evaluate communications and adjust for any errors in content, structure, style and mechanics
- e. Abide by OCSWSSW professional standards of documentation
- f. Actively participate, listen and engage respectfully within seminar class
- h. Demonstrate initiative and effective, respectful verbal communication skills in seminar

4. Develop and maintain effective working relationships with peers, faculty, and supervisors.

Potential Elements of the Performance:

- a. Function effectively as a member of the seminar team
 - b. Complete assigned tasks successfully and in a timely manner
 - c. Demonstrate collaborative and respectful relationships with others
 - d. Use appropriate social service worker communication strategies
 - e. Recognize and understand the implications of one's own attitude, values, and actions within both the classroom and fieldwork setting and make modifications when needed
 - f. Demonstrate ability/willingness to accept input, including direction; able to follow through on recommendations; negotiate and problem solve effectively; and work independently as required
5. Develop and apply micro, mezzo and macro-level social service work knowledge and skills to address client and community needs.

Potential Elements of the Performance:

- a. Identify major presenting issues of client populations and/or community groups utilizing a holistic understanding of social issues
- b. Identify appropriate relationship building and helping skills
- c. Identify and assess client needs and strengths utilizing a holistic and strengths based approach
- d. Identify and apply a variety of intervention strategies to address needs as appropriate
- e. Demonstrate familiarity with funding sources and relevant social policy/legislation
- f. Demonstrate familiarity with placement agency processes for planning, funding, and delivering agency services.
- g. Demonstrate familiarity with community processes for planning, funding and delivering social services/programs.

III. TOPICS:

1. Establishing student role in fieldwork/Understanding Learning process/SSW vocational standards/learning contract
2. Understanding and Engaging in Reflective Practice: Self Awareness, Personal Wellness, Ethics & Developing Professional Stance.
3. Effective Communication & Problem solving with clients, peers, faculty, supervisors
4. Building skills in supervision, consultation and team work
5. Understanding social work theory/models/skills applied to diverse populations/settings
6. Understanding client context (micro, mezzo & macro level)

IV. REQUIRED RESOURCES/TEXTS/MATERIALS:

1. Social Services Worker Program *Field Placement Manual* (will be distributed in class)
2. Assigned readings by professor (to be distributed or posted on LMS)

V. EVALUATION PROCESS/GRADING SYSTEM:

The final grade will be calculated according to the description of requirements.

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| 1. Peer Consult Process/Report
(date due as per schedule provided by professor) | 10% |
| 2. Learning Contract Progress Report (2)
(Due Dates: October 12th and November 30th) | 30% |
| 3. Field Placement Setting Presentation
(Date due as per scheduled provided by professor) | 15% |
| 4. Fieldwork Reflection Reports (2)
(Due Dates: October 26th & December 7th) | 30% |
| 3. Skill Development & Participation
(as per page 9 of course outline) | 15% |

The professor will provide assignment instructions, grading criteria and due dates in class and/or posted on LMS.

The following semester grades will be assigned to students:

<u>Grade</u>	<u>Definition</u>	<u>Grade Point Equivalent</u>
A+	90 – 100%	4.00
A	80 – 89%	3.00
B	70 - 79%	2.00
C	60 - 69%	1.00
D	50 – 59%	0.00
F (Fail)	49% and below	
CR (Credit)	Credit for diploma requirements has been awarded.	
S	Satisfactory achievement in field /clinical placement or non-graded subject area.	
U	Unsatisfactory achievement in field/clinical placement or non-graded subject area.	
X	A temporary grade limited to situations with extenuating circumstances giving a student additional time to complete the requirements for a course.	
NR	Grade not reported to Registrar's office.	
W	Student has withdrawn from the course without academic penalty.	

NOTE: Mid Term grades are provided in theory classes and clinical/field placement experiences. Students are notified that the midterm grade is an interim grade and is subject to change.

VI. SPECIAL NOTES:

Attendance:

Sault College is committed to student success. There is a direct correlation between academic performance and class attendance; therefore, for the benefit of all its constituents, all students are encouraged to attend all of their scheduled learning and evaluation sessions. This implies arriving on time and remaining for the duration of the scheduled session. *It is the departmental policy that once the classroom door has been closed, the learning process has begun. Late arrivers will not be granted admission to the room.*

Special Notes/Requirements:

1. Preservation of confidentiality as per SSW policy on confidentiality and adherence to the professional code of ethics is expected.
2. Attendance and punctuality at seminar is required. **80% of class hours attended is the minimum standard.** Classroom attendance, skill development and participation are graded according to the guidelines detailed in the course outline.
3. Allowance for **occasional** and **exceptional** illnesses or emergencies are considered at the professor's discretion. The professor reserves the right to ask for verification of absence in any case. It is the student's responsibility to contact in advance the seminar faculty of an anticipated absence from class by email or by phone. As the seminar is a co-requisite with field, it is mandatory that students attend weekly as this directly affects your continuation in field placement. **Please note the attendance policy below. It is the student responsibility to consult with professor to develop success strategies if there are anticipated concerns about attendance requirements or upon three absences from seminar. Thus students are expected to track their attendance in this class.**
4. Students who have an attendance rate that is less than 80% of class, the consequences will be one or more of the following:
 1. A maximum grade of **7/15** will be issued for Skill Development & Participation.
 2. Placement/Seminar review/suspension or withdrawal from the course and field,
 3. Meeting with faculty, Program Coordinator and/or Chair to develop an academic contract to address the attendance issues while maintaining the course outcomes/expectations
 4. Failure of seminar and field placement.
5. Participation in seminar discussions, in-class activities is required. This is a professional responsibility and will be considered as a display of commitment. Lack of participation will lead to grade demotion. The expectations regarding participation/class guidelines are found in this course outline.

6. Expected Classroom Etiquette: Classroom behaviour parallels that which is expected in the professional setting. Classes will start on time, and your prompt arrival contributes to both starting and ending on time. Students, who are late for class, shall wait until the first break of scheduled class to enter. Cell phones disrupt our learning; so do not bring to class, turn off or on vibrate mode only (for emergency situations only). Use of laptops in the class is not permitted given the sensitive nature of the course and the confidentiality requirements (unless professor approves for a specific learning purpose). Most importantly, when anyone in the class has the floor for speaking, it is the obligation of the rest of the class to LISTEN. This is the critical skill that we learn and use in our profession, and we must model and use it in our own learning environment! We will discuss as a class how we expect this behaviour to be addressed if it is occurring.
7. Students are to become familiar and adhere to SSW Fieldwork Policies and Procedures.
8. All assignments are due at the beginning of class on identified due date. Late submission of assignments is strongly discouraged, and acceptance of late assignments is at the discretion of the professor. Grades for late assignments will be reduced by 10% of the total worth of the assignment per day (including weekends) unless there are substantial and substantiated reasons (as determined by the professor) for late submission. Assignments will not be accepted after five days following the due date unless negotiated and agreed upon with the professor. Students are must discuss in advance (minimum one week prior to due date of assignment) to negotiate extensions for assignment when circumstances may hinder adherence to timelines.
9. When indicated, APA style must be adhered to. Assignments submitted without proper referencing will be subject to the penalties associated with academic dishonesty.
10. Email submission of assignments: In circumstances where the student is unable, **for substantial reason**, to attend class when an assignment is due, the student may email the professor to inform them of this, and request permission to submit the assignment by email. The date that the assignment is received will be considered by the Professor as the submission date. The student should expect a return email from the Professor to confirm that their assignment has been received. If a response is not received, they are to assume that the assignment was not received by the Professor. It is the student's responsibility to keep a copy of the email and the response. A hard copy of the assignment must be submitted for marking at a mutually agreed upon date (the email copy will not be marked).
11. All assignments are to be word processed unless otherwise indicated by professor.

VII. COURSE OUTLINE ADDENDUM:

The provisions contained in the addendum located on the portal form part of this course outline.

Skill Development and Participation:**Grade: 15%**

Students will be evaluated for their skill development/participation grade (15%) based upon the following criteria. Students may be asked to submit their own self evaluation on seminar performance as well as engage in peer evaluation process. Professor reserves discretion to determine grade assigned. It is insufficient to "just attend". SSW's work within team environments in the field and as such; students are expected to demonstrate the ability to provide input, consultation and feedback within seminar. Additionally, the intent of seminar is to integrate learning from fieldwork and academic curriculum, thus students must demonstrate skill in identifying relevant SSW skills and theories as applied to discussions. Professionalism is required within the classroom and is evaluated according to the criteria below.

Students, who do not meet the majority of these expectations, may be subject to removal from class, academic/behaviourial contracting and/or academic penalty/failure.

- Demonstrates interpersonal and team work skills that promote group cohesion, team development and respect for others
- Uses effective problem solving, conflict resolution strategies and a variety of thinking skills
- Shows ability to analyze and apply relevant information from a variety of sources
- Shows respect for the diverse opinions, values and contributions of others
- Takes responsibility for one's own actions and decisions and maintains accountability to peers and professor
- Demonstrates ability to integrate feedback and respond/adjust appropriately
- Demonstrates ability to facilitate conversations/classroom activities with attention to group process/phase of development
- Maintains a positive and proactive approach to class as well as field placement
- Uses active and reflective listening skills in class
- Maintains appropriate professional/personal boundaries
- Discusses fieldwork experiences in a manner that is reflective of strengths based philosophy
- Shows beginning skill in recognizing social problems within the larger social, political and economic context when seeking consultation from peers/professor
- Demonstrates beginning level integration of social work theories as applied to case studies and consultations in class
- Shows excellent preparation for class: has read assigned material, references this in class, completes in class work as required
- Contributes in a very significant way to ongoing discussions, keeps discussion focused and respectful, and responds thoughtfully and respectfully to other students' comments
- Takes the risk of verbalizing questions, concerns, disagreements
- Demonstrates excellent level of self-understanding and commitment to personal and professional development
- Written and verbal communication skills fully meets expectations and/or evidence of significant strengths
- Attends all of scheduled seminar classes (80% is required)
- All seminar assignments/expectations submitted on time, accurately and thoroughly completed
- All fieldwork assignments/documents submitted on time, accurately, and thoroughly
- Consistently checks LMS (minimum twice per week) and responds in timely manner to communication from peers/professor
- Maintains expected or exceeds expected professional ethics and behaviour (i.e. respect, confidentiality)